

The Center Line

**AMERICAN SOCIETY FOR QUALITY
RICHMOND – SECTION 1104**



Volume 36, Issue 9

BOARD OF DIRECTORS	COMMITTEES (cont'd)	May 2008 Special Event Meeting
<p>Chair Clay Ellis (804) 752-7667</p> <p>Chair Elect Mary Turner mturner@xallo.com (804) 615-4253 (804) 379-4364</p> <p>Secretary Bridget Baldwin (804) 553-3279 (804) 553-3259 (Fax)</p> <p>Treasurer Adrienne Bouldin (804) 230-5254 (804) 699-0389 (fax)</p> <p>Past Chair Richard Kirchhoff (804) 743-6647</p>	<p>Examining Chair Dr. Victor Gray (804) 307-4955</p> <p>Certification Jo Anne Britt (804) 861-2358</p> <p>Re-Certification George Kvasnicka (804) 274-3094</p> <p>Internet Liaison Brad Reynolds (804) 747-9486</p> <p>Placement George Kvasnicka (804) 274-3094 GPK2@verizon.net</p>	<div data-bbox="618 499 841 709" data-label="Image"> </div> <p style="text-align: center;">Join Us May 13th for a Truly Special ASQ 1104 Event!</p> <p style="text-align: center;">Woodland Vineyards Wine Tasting & Presentation “Quality in the Wine Industry”</p> <p style="text-align: center;">Woodland Vineyard ♦ 15501 Genito Road ♦ Midlothian VA 23112 ♦ 804.739.2774 ♦ http://www.woodlandvineyard.com</p> <p>Woodland Vineyard is Virginia’s smallest farm winery. Their 2006 Merlot was recently awarded a Bronze Medal (out of 300+ entrants) in the Women Winemakers Challenge, part of the 2008 National Women's Wine Competition.</p> <p>Date/Time: Tuesday, May 13, 2008 5:00 - 7:00pm Dinner, wine tasting and tour 7:00 - 8:00pm Presentation and Questions 8:00 - 8:30pm Additional Questions & Wine and Cleanup</p> <p>Cost: \$18.00 per person for boxed meals, not including wine Wine tasting is an additional \$5.00 to taste 5 wines or \$8.00 to taste 5 wines and keep the souvenir glass</p> <p>Speaker: Join us to hear Melissa Jeltema, Wine Artisan, and Eric Gretenhart, Vine Artisan, speak on “Quality in the Wine Industry”.</p> <p style="text-align: center;">Make Your Reservations Today!</p> <p>Due to size of the vineyard facility, this meeting is limited to 25 participants on a “first come, first serve” basis.</p> <p>You must register in advance by contacting Cindi Bright, Arrangements Chair, at 804-387-8701 or by e-mail at cebright2@comcast.net. If you contact Cindi and registration is full, you can request to be on the cancellation waiting list. If you have already registered and find that you cannot attend, please contact Cindi and cancel – others are waiting!</p> <p style="text-align: center;">Please read the Calendar of Upcoming Events on page 2 of this newsletter for more information about this exciting event and directions to Woodlands Vineyard!</p>
<p>COMMITTEES</p> <p>Education To Be Announced</p> <p>Membership Robyn Bennett (804) 652-6536 (804) 652-6500 (Fax)</p> <p>Program Richard Kirchhoff (804) 743-6647</p> <p>Newsletter/Database Dee Boyd (804) 274-1599</p> <p>Quality Conference Chris Milton (804) 274-5033</p>	<p>Arrangements Cindi Bright (804) 387-8701</p> <p>Audit Resource Network Troy Bowling (804) 952-7983</p> <p>Publicity Andrea Kelly (804)343-5757 (804)343-8464 (Fax)</p> <p>RJEC Liaison Brad Reynolds (804) 747-9486</p> <p>SMP Chair Mary Turner mturner@xallo.com (804) 615-4253 (804) 379-4364</p>	

Join Your ASQ Section 1104 Contemporaries on May 13th for a Unique Monthly Meeting Event!



Please join your ASQ 1104 colleagues for an extraordinary Monthly Meeting event on Tuesday, May 13th.

Woodland Vineyard ♦ 15501 Genito Road ♦
Midlothian VA 23112 ♦ 804.739.2774 ♦
<http://www.woodlandvineyard.com>

Woodland Vineyard is Virginia's smallest farm winery. Their 2006 Merlot was recently awarded a Bronze Medal (out of 300+ entrants) in the Women Winemakers Challenge, part of the [2008 National Women's Wine Competition](#).

Directions: Take Powhite Parkway South until it ends at the traffic light for Charter Colony Parkway. Turn left onto Charter Colony Pkwy and follow it until the intersection with Genito Road. Turn right onto Genito Road. Follow Genito Road until you cross Swift Creek Reservoir and look for the sign on the left. It is just past the white picket fence and it is SMALL so keep your eyes peeled! The driveway will be marked.

Parking: There is limited parking at the vineyard. However, there is a driveway just past the vineyard on the right that goes off of the driveway and into a field by the vineyard for parking. It will be marked.

Prices: The meal cost is \$18.00 (checks payable to the Section, per usual routine). The wine tasting will be similar to a cash bar. The price is in addition to the meal and will be paid by individual participants to Woodland Vineyard. The cost is \$5.00 to taste 5 wines (3 whites and 2 reds). For \$8.00, you can taste the 5 wines and can keep the glass. It is suggested that you bring cash for the wine tasting. You can also purchase wine by the glass or bottle (prices vary) and checks and credit cards are accepted.

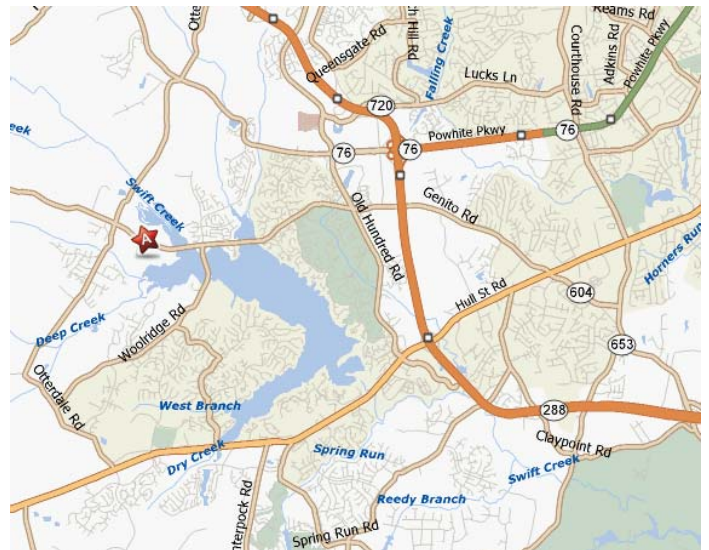
Meet the Vintners

Melissa Jeltema - Wine Artisan

Melissa is the winemaker at Woodland Vineyard. She has a Ph.D. in Food Science, and has been working in the fields of Sensory and Consumer Research for the past 20 years. Melissa also recently earned an enology certificate from U.C. Davis. What began as a hobby (an interest in wine and in wine chemistry) quickly became an obsession and a business opportunity for Melissa and her family. Melissa plans to continue to make wine until she can no longer taste it.

Eric Gretenhart- Vine Artisan

Eric is the full-time vineyard manager, weekday sales-person, general handy-man and resident smart aleck at Woodland Vineyard. Eric shares Melissa's love for wine and for the great outdoors, so when he retired from practicing law he took on much of the responsibility for the daily operation of Woodland Vineyard. He spends many hours working in the vineyard, and manages winery sales during the week (by appointment).



ASQ Section 1104 Calendar of Upcoming Events

The May 13th meeting will be our last before the Summer Break. Our next meeting will be held on September 9th, 2008.

Look for your ASQ Section 1104 meeting notification postcard in late August for more information about our first meeting of the Fall 2008 season!



Section 1104 Needs You Don't Miss this Opportunity!

- Dee Boyd, Editor, The Center Line

Have you ever wanted to see your work published? Do you have the inside scoop on upcoming quality-related events? Have you ever read the Newsletter and had an idea that would make it better? Now's your chance - Section 1104 needs a new Editor for The Center Line!

I've had a wonderful four years as the newsletter editor but it's time to give someone else a chance to be a member of the 1104 Chairperson Team!

It's fun and amazingly easy with the tools that are available. You'll get plenty of help learning the newsletter format and in putting together our monthly postcards. You get to meet great people with insight into the world of Quality plus you get to write and publish your own contributions! How cool is that!

To volunteer, contact Clay Ellis (Section Chair), or Mary Turner, (Chair Elect) using their contact information shown on the first page of the Newsletter. For the inside scoop, please contact me at Dee.V.Boyd@pmusa.com.

www.asqrichmond.org The Place to Be!

Did you miss the last ASQ Section 1104 meeting? Are you looking for more information about our Section Leadership? Make a stop at www.asqrichmond.org and catch up on events, presentations and more.

You'll find past issues of Section 1104 Newsletters, presentations from our monthly dinner meetings, minutes from Board Meetings and a wealth of other information.

www.asqrichmond.org can also help you find your next great job. Visit the site and click on Placement Information to see descriptions of positions available in the Richmond area and beyond.

If you have a question you'd like to ask ASQ 1104 but don't know exactly who to contact, click on Contact Us.

Enter your contact information, then enter your Question. An ASQ Board Member or Chairperson will contact you with answers!

Your National ASQ in Action

ASQ Moves Forward to Resolve Federal Healthcare Controversy

ASQ has sent a letter to Michael Leavitt, Secretary of the U.S. Department of Health and Human Services, seeking to defuse lingering controversy and confusion over a ruling by the department's Office of Human Research Protections (OHRP).

The letter was signed by ASQ President Mike Nichols and co-signed by Douglas Dotan and James Levett, chair and chair-elect, respectively, of the ASQ Healthcare Division.

The OHRP ruling halted data collection on a John Hopkins-led program being carried out in Michigan hospitals to determine the effectiveness of activities designed to reduce central venous catheter-related infections in hospital ICU patients.

OHRP characterized the intervention as research carried out on human patients that should have been subject to OHRP regulations. The researchers and other interested parties contend that their work was a process improvement initiative that was not subject to the patient experimentation regulations.

On February 15, OHRP announced that it had reached a settlement with Johns Hopkins and the Michigan hospitals and inferred that the case was closed. They stated that they had offered new guidance for future quality improvement research. But ASQ's reading of the statements left doubts that the issue was settled.

The letter to Secretary Leavitt states, "We would like to be able to assure healthcare quality and patient safety advocates that their initiatives are not still at risk of running afoul of the regulations."

ASQ's concerns are more fully laid out in a [statement](#) on the issue. Additional background information on the Michigan hospitals initiative is contained in an [analysis by the ASQ Healthcare Division](#) (PDF, 56 KB).

Contacts made with OHRP by ASQ's Washington consultants established that OHRP was open to meeting with ASQ to discuss concerns. They will also consider ASQ's offer to help resolve remaining issues. ASQ is now working to set up those meetings.

Recertification News

Please send all recertification packets, including those from Philip Morris Employees, directly to:
George Kvasnicka
11100 Surry Place
Chester, Va. 23831

Please **do not** send recertification packets to ASQ Headquarters. This will cause a delay in the approval process by weeks.

Advertise in "The Center Line"

Our ASQ 1104 newsletter is a great way to spread the word. You'll reach over 400 quality professionals and support the continued growth of our Section. Please contact Andrea M. Kelly, our Section's Publicity Chair, at (804) 343-5757 or at Andrea.Kelly@vhda.com. Proceeds from advertising are used to offset the cost of materials and publication for the Section's Newsletter.



AUDIT RESOURCE NETWORK

Troy Bowling 804.952.7983

Quality Professionals dedicated to the education, continuous learning and advancement of Quality Auditing:
Baseline Gap Assessments
QMS Readiness Assessments
Internal Audit Program Assessments

Welcome New Members!

To all our new members, welcome to ASQ Section 1104 and please join us every 2nd Tuesday of the Month for our Section Dinner Meetings from September of one year through May of the next year. We do not meet during the summer months of June, July and August.

We encourage each of you to consider serving on one of many working committees. The ASQ Richmond Section 1104 offers members an opportunity to hone their current skills and develop new skills by volunteering in the organization.

To volunteer, please contact our Section Chairman, Clay Ellis at (804) 752-7667 or other Section Committee Chairperson! For a complete list of Chairpersons and contact information, please see the front page of this newsletter.

Get Involved in the ASQ Good Works Program!

The Community "Good Works" Initiative is aimed at stimulating the use of quality practices in the improvement of our communities.

The Community Good Works program uses matching grants and knowledge transfer to improve local communities and create a body of evidence that documents the efficacy of quality. For more background on the program, read the ASQ Community Good Works [Initiative Paper](#) (PDF, 240 KB) available at www.asq.org


Interested in applying for a grant or learning more about the process? Become part of the [Community Good Works Network](#) or the [Quality Supports and Services for Persons with Disabilities Community Network](#).

Let Us Hear From You!



Do you know of a great learning opportunity or an exciting upcoming event? Do you have a good story to tell? Are there things you'd like to see in "The Center Line"? Do you have suggestions for a new format or monthly features we should add?



Please submit ideas, notices or articles via e-mail to: Clay Ellis (Section Chair), or Mary Turner, (Chair Elect) using their contact information shown on the first page of the Newsletter. "The Center Line" is published monthly from September through May of each year.



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Trust, Respect, Passion—Values for life